



EASTERN FRAUD FORUM

bringing the public and private sectors together

the fourth annual conference

WORKING TOGETHER

Thursday 18th March 2010

Ipswich Town Football Club

supporting media:

Fraud Intelligence

FRAUDWATCH
www.fraudwatchonline.com

associate sponsor:

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with the support of:



I would like to invite you to the fourth annual conference of the **EasternFraudForum**.

The effects of the economic downturn continue to be felt. Levels of reported fraud are still rising, and surveys suggest that this trend will carry on even after the economy starts to improve. Meanwhile, fraud prevention departments across all sectors are being cut, and the job of the anti-fraud practitioner does not get any easier!

The **EasternFraudForum** brings together practitioners involved in combating fraud in both the **public and private sectors**, to share experiences, ideas and information. We aim to promote fraud awareness and best practice in fraud prevention through our masterclasses, seminars and workshops, run for our members across the region.

For our fourth conference we have put together a programme focusing on **working together**. In the current climate the importance of **sharing information** cannot be overstated, as only through increased and improved collaboration will companies and organisations be able to lessen the risk of their being hit by fraud.

The panel of expert speakers we have brought together for the conference will provide insights into key issues currently facing all those involved in combating fraud. The **Information Commissioner's Office** will look at **information sharing**, and what information can and can't be provided by one entity to another. There will be an update from the **City of London Police**, the Lead Force on fraud, on the newly launched **National Fraud Reporting Centre**, and how this will work. **Keypoint Services** will explain what information is legally available when using **enquiry agents**, and the journalist **Tony Hetherington** will speak about how to deal with **the media in fraud investigations**. And, of course, we are again running our popular **interactive breakout sessions**, this year on the topics of **whistleblowing, working together through partnerships, fraud and the SME**, and **document control and exhibit handling techniques**.

Our fourth conference is an ideal opportunity for existing **EasternFraudForum** members to meet and network with fellow anti-fraud practitioners who you may have met at previous events, but it also provides a very useful introduction for new members to the work of the organisation and the benefits of joining. The **EasternFraudForum** is a not-for-profit organisation, and we are therefore able to keep the delegate fee for our conference at the great value-for-money rate of £120 + VAT. **Attendance at the conference again includes a year's membership of the organisation.**

We very much hope you will want to join your fellow fraud professionals from across the region to ensure that we continue to combine all our efforts in strengthening the fight against financial crime. I look forward to meeting you at the conference, and during the course of the coming year.

David Jefferies
Chairman, **EasternFraudForum**

programme

09.15 COFFEE AND REGISTRATION

09.45 CHAIRMAN'S INTRODUCTION AND WELCOME

Speaker: **David Jefferies** Fraud Liaison Manager, Aviva
Chairman, Eastern Fraud Forum

09.55 KEYNOTE ADDRESS: AN UPDATE ON THE NATIONAL FRAUD REPORTING CENTRE

Speaker: **David Clarke** Detective Superintendent, City of London Police

10.35 INFORMATION SHARING

Speaker: **Richard Ansell** Data Protection Practice Officer, Information Commissioner's Office

11.15 COFFEE

11.45 BREAKOUT SESSIONS

Delegates can choose to attend one of the following four breakout sessions; the breakout sessions are repeated after lunch, so that delegates may attend a total of two out of the four options:

SESSION A: WHISTLEBLOWING

Led by: **Anthony Thompson** Associate, Magrath LLP
Shonali Routray Client Services Manager, Public Concern at Work

SESSION B: PARTNERSHIPS: WORKING TOGETHER TO COMBAT FRAUD

Led by: **John Peerless** Head of Service, Brighton & Hove Trading Standards
Project Manager, Trading Standards Regional Fraud Unit

SESSION C: FRAUD AND THE SME

Led by: **Ian Brown** Partner - Fraud and Risk Advisory Practice,
GB Forensic LLP

SESSION D: DOCUMENT CONTROL AND EXHIBIT HANDLING TECHNIQUES

Led by: **Dave Kirkham** Detective Sergeant, Norfolk Constabulary
Carl Long Sales Executive, RWM

12.30 LUNCH

Lunch is kindly sponsored by:



13.30 BREAKOUT SESSIONS

Delegates have the opportunity to attend another of the four breakout sessions outlined above.

14.15 INFORMATION ANALYSIS

Speakers: **Mike Humphries** Intelligence and Targeted Operations Manager, Virgin Media
Karen Weston Senior Intelligence Analyst, Virgin Media

14.45 USING ENQUIRY AGENTS: WHAT INFORMATION IS LEGALLY AVAILABLE?

Speaker: **John Cartwright** Director, Keypoint Services

15.15 TEA

15.45 THE MEDIA AND FRAUD INVESTIGATIONS

Speaker: **Tony Hetherington** Financial Journalist

16.15 CLOSING DISCUSSION

16.30 CLOSE OF CONFERENCE

registration form

Please photocopy this form for additional delegates.

Mr/Mrs/Ms Name

Job title

Company/Organisation

Address

.....

Telephone Email

- I would like to book a place for the **conference at £120 + VAT** (total: £141.00)
- I cannot attend the conference, but would like to apply for **one year's membership of EFF @ £50 + VAT**
- I enclose a cheque for the above amount I have sent a bank transfer for the above amount
- Please invoice me for the above amount, quoting the following reference:

I have read and agreed to the terms and conditions of cancellation

(your form **MUST** be signed here to confirm your booking):

.....

Please indicate below which breakout sessions you would like to attend at the conference:

Session	First choice: A, B, C or D	Second choice: A, B, C or D
Morning		
Afternoon		

We will endeavour to meet all requirements with regard to choices of breakout sessions, but please note that we cannot completely guarantee that you will be able to attend the sessions you have indicated above.

- I do not wish my details to be passed to relevant external companies
(see DATA PROTECTION on next page)

date & venue

Thursday 18th March 2010

Ipswich Town Football Club, Portman Road, Ipswich, IP1 2DA

www.numberonevenue.co.uk tel: 01473 400580

Full information on the location of the venue will be sent to you with the confirmation of your booking.

how to book

By post: send your completed form to Eastern Fraud Forum Conference, c/o The Conference Network Ltd, 6 Millside Place, Old Isleworth, Middlesex, TW7 6BU.

By fax: fax your completed form to **020 3292 1744**

Online: visit our website at www.easternfraudforum.co.uk

how to pay

Delegate fee: **£120 + VAT (total £141.00)**

Payment must be received in advance of the conference.

Please note that one year's membership of the Eastern Fraud Forum is included in the delegate fee.

By cheque: payable to **The Conference Network Ltd.**

On invoice: payable before the conference. Please advise of any relevant invoicing details (such as PO number, address of accounts department etc).

By bank transfer: to HSBC Bank plc, 42 High Street, Teddington, Middlesex, TW11 8ES.
Account name: The Conference Network Ltd. Account number: 01432877.
Sort code: 40 44 46. Please quote delegate name as reference.

cancellations

Cancellations received by The Conference Network before **5th March 2010** will receive a partial refund, but a charge of £50 + VAT will be made for administration. After 5th March 2010 the full fee must be paid and no refunds will be payable. Substitutions may be made at any time, however.

enquiries

Eastern Fraud Forum Conference, c/o The Conference Network: tel: **020 8847 4074**

email: judith@conference-network.co.uk

data protection

Your contact details will be held on our database and may be used to keep you up-to-date with developments in the area of financial crime and fraud. Sometimes your details may be made available to reputable and relevant external companies. If you do not wish your details to be used for this purpose please tick the box on the reservation form.

The organisers reserve the right to change the programme or the speakers without prior notice.