

## **BREAKFAST SEMINAR:**

# **PENSION SCAMS: regulation and the customer journey**

**Wednesday 22<sup>nd</sup> November 2017**

**Sackers, London EC2**

We are delighted to announce the latest **LFF breakfast seminar**, which is being held to raise awareness of the ongoing and increasingly complex threat of pension scams.

The seminar is kindly being hosted by

**Sackers & Partners LLP**  
**20 Gresham Street**  
**London**  
**EC2V 7JE**

The nearest tube station is St Paul's, on the Central Line; click [here](#) for a location map.

## **Seminar outline**

It is estimated that since April 2014 members of the public have lost £43 million of pension savings to pension scammers, and the Government has confirmed new measures to protect private pension savers from the threat of unscrupulous individuals.

The seminar will provide important updates on the regulations that are currently in place, the role of the Pensions Regulator and the guidance available to the general public, with an emphasis on the support available to individuals if they become a victim of a crime or are under threat.

The panel of expert speakers includes:

- **Michelle Cracknell**, Chief Executive, The Pensions Advisory Service
- **Mark Castle**, Chief Executive, Victim Support
- **Mike Broomfield**, Head of Intelligence, The Pensions Regulator

The **programme** for the seminar is as follows:

- 08.00** Registration and refreshments
- 08.45** Chairman's welcome
- 08.50** Speakers' presentations
- 10.20** Chairman's closing remarks
- 10.30** Close

**To book your place at the breakfast seminar simply email [judith@conference-network.co.uk](mailto:judith@conference-network.co.uk).** Numbers are limited at the venue, so please book your place as soon as possible!

Confirmations will be sent by email.

**Attendance is FREE for LFF members.** If you are unable to attend yourself, it is of course fine for a colleague to come along in your place: please just let me have a name and email address.

**For anyone who is not currently an LFF member a fee of £50 + VAT is payable,** and this fee will then provide LFF membership and free entrance to all additional breakfast seminars until the end of the membership year (ie to end-September 2018).

If you are a member and would like to register another member of your team as an LFF member please let us know, and we will arrange an invoice.

**If you are not currently an LFF member** but would like to join the organisation and attend the breakfast seminar, please **visit the website at [www.londonfraudforum.co.uk](http://www.londonfraudforum.co.uk)** and click on the **Become a member** tab.

We very much hope to see as many LFF members (both current and new!) at the seminar as possible, as it's a great opportunity both to learn about the latest developments in this area and how they affect you - and also, of course, to network over refreshments!

We look forward to seeing you on the 22<sup>nd</sup> November!